



*Corew Couture*

**THANK YOU!**

***Your Decision To Patronize Us Doesn't Go Unnoticed. We Are Deeply Grateful For Your Contribution To Our Success.***

**PROMISE**

***Your Happiness Is Our Priority. We Promise A Splendid Experience, Ensuring You're Delighted With Your Order.***



# POLICIES



**Our Commitment to You:** - We are committed to delivering high-quality, bespoke garments that meet and exceed your expectations. Our team is dedicated to ensuring a seamless and transparent communication process throughout the design and creation of your garment. We are committed to your satisfaction and will work tirelessly to accommodate your specific preferences and requirements to create a garment that reflects your unique style and vision.

→ **Orders and Payments:**- Upon placing an order, an 80% down payment is required. This down payment will help us source the necessary materials for your dress. The remaining balance must be paid before the outfit is delivered or collected.

→ **Refunds and Cancellations:** Once the order is confirmed and work has commenced, no refunds will be provided.

→ **Appointment:** -Walk-in clients are strictly by appointment (whether for consultation, measurements, or fitting). Appointment times cannot be changed within 24 hours of your scheduled date.

→ **Consultations and Design Changes:** All consultations, including the initial consultation, incur an hourly fee, they must immediately inform the store and reschedule their appointment. Any design changes requested after the final design is finalized may incur additional fees, depending on the complexity of the alterations.

→ **Fittings:** Once the dress is ready, we will contact the client to schedule a fitting appointment. We will schedule a fitting session with the client at a time that is convenient for them.

→ **Alterations:** We will keep you involved and informed throughout the process by sending photos and videos of the progress. Any alterations required after a fitting session due to factors beyond our control may incur a fee, depending on the specific adjustments needed, the complexity of the alterations, and the turnaround time.

→ **Shipping:** Shipping costs will vary depending on the distance and location of the delivery address. The precise shipping cost will be confirmed after the dress is completed and weighed.

→ **Client Responsibilities:** - Accurate body measurements are required during the initial consultation. The client is responsible for any inaccuracies in their body measurements that result in adjustments. Clients must keep their scheduled fitting and delivery appointments. If they do not, the completion of their outfit may be delayed. Any changes or modifications requested after the order is finalized may incur additional charges, depending on the type of changes and the stage of production.

**We appreciate your patronage and look forward to creating stunning outfits that make you feel exceptional.**



*Carew*



## **OUR COMMITMENT**

***We Go The Extra Mile To  
Cultivate Lasting  
Relationships, Building  
Trust Through Exceptional  
Service That Keeps You  
Coming Back And Sharing  
Your Enthusiasm.***

## **CONTACT**

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